Abstract

**Connected Learning Community**

**Dr Diana Oblinger**
Executive Director, Education Solutions Group
Microsoft Corporation

When thinking of an ideal learning experience, many terms come to mind such as individualized, personalized, accessible, flexible, interactive and lifelong. Among educators’ goals are to connect learners, remove limitations of space and time and to create new learning opportunities. Achieving these goals requires a complimentary, integrated enterprise encompassing learners, services and infrastructure.

This presentation will describe the key questions that should be asked about the learning experience, learners, services and infrastructure.

- What type of learning experience do we want to create?
- What outcomes should result from that experience?
- Who are our learners and what are their characteristics?
- How do people learn?
- What services are needed to enable effective learning?
- What services are needed to support the learner?
- What human and organizational infrastructure is required?
- What technology infrastructure is required?

Our ability to define and deliver in each of these areas will determine how well we fulfill the promise of education.